



ACCESSIBILITY

The AELTC endeavours to provide a high standard of accessible facilities for visitors and spectators with a disability, including those using a wheelchair. If you have any comments or suggestions for further improvement, please write to the Chief Executive, AELTC, Church Road, Wimbledon, London SW19 5AE.

BABIES & CHILDREN

Babes in arms and children under 5 – We recommend that babes in arms and pushchairs are not brought to The Championships as the Grounds are large and crowded. A ticket is not required for those under 5. **Babes in arms and children under 5 are NOT allowed into the Show Courts (Centre, No.1, No.2 & No.3 Courts and Courts 12 & 18).** A limited number of baby changing facilities are available but there are no facilities for mothers to 'express' milk.

Children 5 years and over – A ticket (full price is required). Children in this category are allowed into all courts provided that they have their own seat and do not disturb other spectators. **Children under 12 years must be accompanied by an adult at all times.**

BALLOT FOR 2013 CHAMPIONSHIPS

To obtain an application form for the Public Ballot for 2013, please send a stamped, self-addressed envelope from 1 August 2012 to: AELTC, PO Box 98, London SW19 5AE. Overseas applicants should enclose an International Reply Coupon where possible. Wheelchair users need to specify that you require a Wheelchair Ballot application form. Requests for forms postmarked after 15 December 2012 and applications which are not accompanied by a stamped, self-addressed envelope will not be processed.

Only one application per household is permitted.

BALLS

Balls, posts, nets, etc are supplied by the Dunlop Slazenger Group. In all matches used balls will be replaced by new balls at the conclusion of the first seven games and thereafter at the conclusion of every ninth game. Subject to availability, used tennis balls will be sold from the kiosk near Court 14.

BAND PERFORMANCES

The Central Band of The Royal British Legion under the direction of Captain David Cole MVO, will perform on the Aorangi Terrace between 10.30am and 12.30pm and on Centre Court between 1pm and 1.50pm on Saturday 7 and Sunday 8 July. The Merton Music Foundation will perform on the Tea Lawn on Thursday 5 July and from the Bandstand on Friday 6 July. A variety of musical entertainment will be provided by the Red Hot & Blue Orchestra and associated musicians on the Bandstand and Tea Lawn throughout The Championships.

BANK

A bank is operated by HSBC at Gate 3, where ATMs are located. See map for details.

CATERING

Is provided by FMC Ltd c/o AELTC. See Catering map for details.

CHEMIST

Lloyds Pharmacy provides a chemist next to the Food Village on the east side of No.1 Court.

FIRST AID

There are four First Aid posts: two in Centre Court, one on No.1 Court, and the HQ post adjacent to Gate 7, next to No.2 Court.

FLASH PHOTOGRAPHY

Spectators are advised that the use of flash photography from the stands is strictly forbidden.

LEFT LUGGAGE

There are no left luggage facilities inside the Grounds.

Left luggage facilities are provided at a number of locations outside the Grounds. Camping equipment, oversize bags, picnic hampers and other prohibited items must be left in one of these facilities. All bags will be searched before acceptance into the left luggage facilities. A charge of £1 will be made for deposited items, apart from camping equipment, which will cost £5 (all proceeds are donated to charity).

LIVE @ WIMBLEDON

A live and interactive TV and radio service available online on wimbledon.com, on the official mobile applications, and local FM frequencies throughout The Championships.

TV

Live on/off presentation from 11.30am to 6pm, providing all the colour of the Grounds, with live coverage of crucial moments from each of the most important matches. Available on wimbledon.com and mobile applications in the UK and the Americas.

RADIO

Around the Grounds presentation Live worldwide from 9am to close of play on wimbledon.com, the mobile applications and 87.7FM. Ball-by-ball commentary feeds from Centre Court (96.3FM) and No.1 Court (97.8FM) for the benefit of those with a visual or hearing impairment. Range – approximately four miles from Wimbledon. Please use personal headphones only within the Grounds.

LOST PERSONS AND PROPERTY

Any spectator who may have lost contact with their party should make enquiries at the Information Desk at the south-west of Centre Court up to 7pm, and thereafter at Gate 5.

The Lost Property Office is under the West Stand of No.3 Court, near Gate 13. Telephone enquiries +44 (0)20 8971 2251.

NEWSAGENT

Located on the east side of No.1 Court near Gate 3. A postal collection box is outside.

RETURNED TICKETS

Subject to availability, returned Show Court tickets can be purchased daily not before 3pm, from the kiosk north of Court 18 near the top of St Mary's Walk. All tickets are £5 during the first week; Centre Court tickets rise to £10 during the second week. All proceeds go to charity.

SURVEY

An official competitor equipment census is prepared by Sports Marketing Surveys Inc (01932 345539, sportsmarketingsurveysinc.com).

TAXIS

Taxis are available outside the Grounds on the ranks near Gate 4 on Church Road and at Gate 13 on Somerset Road. Taxi sharing is encouraged during peak periods. A bus shuttle service runs to Southfields and Wimbledon stations.

WEBSITE

News, live scores, statistics, results, interviews, photos and videos are available on the official Wimbledon website hosted by IBM at wimbledon.com, and on the official Wimbledon iPhone and Android applications.

WHEELCHAIRS

'Radar keys' for access to toilets for disabled visitors are available from the security guards at all entrance gates to the Grounds. A special map is available on request.

CONDITIONS OF ENTRY

Entry to the Grounds of the All England Lawn Tennis Club requires a valid ticket, authorised voucher or pass issued by or on behalf of The All England Lawn Tennis Club (Championships) Limited (“AELTC”), which must be retained at all times and implies acceptance of the following conditions which have been established for the safety and enjoyment of all our visitors and may be amended from time to time:

SECURITY

The AELTC reserves the right to limit items which may be brought into the Grounds and to search bags, vehicles and the person before granting entry to the Grounds and other specific facilities within the Grounds.

PROHIBITED ITEMS

The following items are prohibited from the Grounds:

- 1. Any bag exceeding 16” x 12” x 12” (40cm x 30cm x 30cm);
- 2. Hard-sided items of any size;
- 3. Any item which may be interpreted as a potential weapon including sharp or pointed objects (e.g. knives, large corkscrews) and ‘personal protection’ sprays;
- 4. Large flags (over 2’ x 2’), banners, rattles, klaxons or oversized hats;
- 5. Any objects or clothing bearing political statements or commercial identification intended for ‘ambush marketing’.

Visitors in possession of prohibited items may be refused entry or ejected from the Grounds. Prohibited items may be left in the Left Luggage facilities outside the Grounds or handed to AELTC security staff for disposal.

ALCOHOL AND REFRESHMENTS

Alcohol may be brought into the Grounds but is limited to the equivalent of one bottle of wine or two 500ml cans of beer per person. The consumption of alcohol is permitted only in public bars and other authorised areas. Glass drinking vessels may not be used on the Show Courts; all drinks taken onto the Show Courts must be covered to avoid spillage. Hot and/or strong smelling food may not be taken onto the Show Courts. The AELTC reserves the right to refuse entry to the stands of any court to anyone carrying alcohol and to ask anyone drinking alcohol in the stands to leave.

BEHAVIOUR

The use of any annoying or dangerous behaviour, foul or abusive language or obscene gestures, the removal of shirts or any clothing likely to cause offence and the climbing onto any building, wall or other structure/equipment and the use of wheeled footwear is forbidden and may result in ejection from the Grounds.

COURTS

Unauthorised persons are not permitted on the courts at any time.

PHOTOGRAPHY AND FILMING

The use of photographic equipment must not inconvenience any other person in the Grounds. Still photographs, film, videotape or other audio-visual material recorded within the Grounds may not be sold or used commercially in any way whatsoever unless authorised by the AELTC and may be confiscated by the AELTC if such sale or commercial use is suspected. AELTC shall own all intellectual property rights in materials taken or recorded in the Grounds.

MOBILE TELEPHONES, COMMUNICATIONS DEVICES AND RADIOS

The use of mobile telephones, communication devices, audio-visual equipment or radios must not inconvenience any other person in the Grounds; in particular they must be SWITCHED OFF in and around the courts in play. Personal headphones must be used when listening to radios inside the Grounds. Betting is prohibited in the Grounds at all times.

TICKETS

Championships tickets may not be bought, sold or distributed without lawful authority.

FILMING AND BROADCASTING AT THE CHAMPIONSHIPS

During the Wimbledon fortnight, various filming, photography and broadcasting takes place. By your presence at The Championships, you grant your permission for your likeness and voice to be included in pictures and/or on film and their exploitation and advertising without compensation or credit.

The AELTC reserves the right for its authorised employees, agents, contractors and police officers to remove from the Grounds any person who contravenes the above ‘Conditions of Entry’ and any person whose presence and/or behaviour in the Grounds could reasonably be construed as dangerous, a nuisance or annoyance to any other person in the Grounds.

AS OF SEPTEMBER 2011



SPECTATOR A TO Z